

SW Direct Commissioning Operational Plan 2022/23

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Overview

In November 2020 the principles of ICSs were introduced with key aims to;

- Improve outcomes in population health and healthcare;
- Tackle inequalities in outcomes, experience and access;
- Enhance productivity and value for money;
- Help the NHS support broader social and economic development.

From April 2023, it is expected that all ICBs will have taken on delegated responsibility for dental, general ophthalmic services and pharmaceutical services.

Timing for delegation arrangements for Specialised Commissioning are still to be confirmed. Nationally the policy for Health and Justice services and Public Health Section 7a commissioning are being refined and there remains potential for change.

The South West Collaboration Commissioning Hub

The hub has been co-designed with the seven ICSs in the region. The hub will launch on 1 July 2022 in shadow form and will allow us and ICSs to learn and develop arrangements for the future.

The hub incorporates strategic and operational commissioning activity, which includes the processes of service improvement, financial management and the procurement and contract management of suppliers.

Primary Care – Dental

Dental commissioning and transformation is the responsibility of NHS EI and will be delegated to ICSs in April 2023.

We commission dental specialties and services with an aim of reducing inequalities, improving care and access for patients to ensure they are receiving the highest quality dental care in the most appropriate setting, delivered by professionals with the required skill set, and resulting in improved health outcomes for patients.

Key aims include:

- Continue to increase patient access to NHS dental services through the provision of Mandatory Dental Services and urgent care dental services
- To support the post-Covid 19 recovery of dental services across the region
- Leading the multi-agency South West Dental Reform programme to address access, workforce and oral health improvement challenges innovatively
- To support workforce development in the wider dental team
- Particularly consider inequalities of access and variation of provision with a regional focus on paediatrics.

Outcomes:

- Benefits and measures identified in the South West Dental Reform programme
- Delivery of procurement work plan
- Recovery of dental services in line with national policy
- Delivery of Local Dental Network and Managed Clinical Network programmes
- Working with dental providers to support them to promote oral health education among vulnerable population groups identified in the region-wide Oral Health Needs Assessment and local authority Joint Strategic Needs Assessments.

Primary Care – Community Pharmacy and Optometry

Community pharmacy and optometry commissioning and transformation is the responsibility of NHS EI and this responsibility will be delegated to Bristol, North Somerset and South Gloucestershire on 1 July 2022. The remaining six South West systems will take on this responsibility in April 2023.

Key aims:

- Ensure people can access services when required
- Improve outcomes and experience
- Make the most effective use of resources
- Reduce health inequalities
- Continue to develop the approach to population health management.

Outcomes:

- Improved engagement with systems, LRCs and contractors to identify and share best practice
- Increased referrals from GP practices, NHS 111 and UEC to Community Pharmacy
- National Pharmacy Integration Fund pilots implemented and embedded in Community Pharmacy
- Improved consistency and quality of service to patients.

Specialised Commissioning

The Spec Comm team works with local clinicians to plan and buy specialised services in the region. These include treatments for rare conditions such as rare forms of cancer; renal disease; neuro-surgery. There are over 130 specialised services.

Key aims:

- Ensure access to leading edge technologies and new drugs in the South West, with rates of access and coverage that are comparable to or better than national benchmarks
- Implement capacity and productivity improvements to meet growing regional demand in key service areas
- Work with systems to ensure that regional demand for Adult Critical Care is taken into account in the development of national proposals to invest in this area.
- Support collaborative working between providers to develop and implement new delivery models for complex medical and surgical pathways which improve quality, resilience and sustainability.
- Deploying nationally and regionally allocated investment for priority programmes, and realising associated productivity and VFM opportunities.

Outcomes:

- Activity levels and wait times for Specialised Services
- Evidence of successful mobilisation of new services, revised pathways and new MDT arrangements in key service areas per above. Improvements demonstrated by referral patterns, outcomes monitoring and patient experience.
- Calculated pathway efficiencies, including reduced UEC and wider system demand as a result of action in key services areas
- Reduction in our of region flows, an improvement in access rates and access profiles for key services areas

Health and Justice

The Health and Justice team commissions health care across secure and detained settings, which include prisons, secure facilities for children and young people, police and court liaison and diversion services and immigration removal centres. Adults, children and young people receive health screening on entering prison and a follow-up appointment within seven days, or sooner as required.

Key aims include:

Prison

- Improve patient pathways for complex populations and robust discharge planning
- Mobilisation of new healthcare contracts at all 11 sites with seven year contracts starting in October 2022

Non-custodial

- Community Service Treatment Requirement – extend to Gloucester, Wiltshire, Somerset and Avon. Further extension to Dorset and Devon
- Liaison and Diversion

Children and Young People

- New framework of Integrated Care to support and strengthen existing community services
- Re-procurement of healthcare at Vinney Green Secure Children's Home

SARCs

- Recommissioning of SARCs in October 2022
- Forensic Science Regulator Accreditation

Outcomes

- Activity and reduction in waiting times for access to healthcare including health screening, primary care, dental, mental health and secondary care
- Reduced self-harm and self-inflicted deaths within the prison estate
- Levels of activity and rates of access to SARCs and offer and take up of sexual assault and abuse support services (SAAS)
- Levels of activity and diversity of access to non-custodial services including liaison and diversion, Mental Health Treatment Requirements (MHTRs) and RECONNECT